



**IT Expert Joint Stock Company**

Attn. Mr. S. Klimenko  
Kalanchevskaya Street 15  
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Moscow 107078  
RUSSIA

Bodegraven, Netherlands, July 5, 2010  
Ref.: B10024/jv

Dear Sergey,

We herewith confirm that

**IT EXPERT JOINT STOCK COMPANY**

is accredited to conduct the following GamingWorks business simulations:

**Apollo 13-an ITSM case experience™**

At least one of their trainers passed the Certification Program from GamingWorks BV and the Sales Professionals of IT Expert has proven their knowledge and understanding of the GamingWorks products and services.

Kind regards,

GamingWorks BV  
J. Schilt, Director

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